

July 2020

From The Chairman's Desk

Accelerating Focus On Digital Transformation During COVID-19 Times

As the global COVID-19 pandemic is a humanitarian crisis that persists to take a tragic toll on people's lives, the fact cannot be denied that the infectious virus is also acting as a catalyst for change - personal, corporate, societal, and economical. The life-threatening infection has posed various challenges for the business industry and many businesses have been taking the challenging time as an opportunity to increase business resilience and prepare for rebound and future growth by accelerating focus on digital transformation.

Digitization during the COVID-19 era has found a new meaning and it certainly is going to reach more and more sectors to minimize the disruption caused to humanity. Entrepreneurs consider this as an opportune time to focus on digital transformation by realizing the necessities accelerating it. To keep the business operations continued in the new normal, the business landscape is witnessing a continued and aggressive focus on the adoption of cutting-edge and emerging technologies to bring in operational efficiencies with ease, enhance speed-tomarket and enable superior customer experiences.





Alok Kumar Agarwal Chairman & Managing Director

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The scale of the digital transformation and the speed at which it's happening is casting a bright light on the fact that companies are facing a once-in-a-generation shift. Having said that, with overall transaction volume low, the opportunity to build enhanced digital platforms has never been greater. And considering the challenging economic outlook and continued unprecedented times about what the future will look like, it's loud and clear that it will be digital.

With an enormous impact on many companies imposed by COVID-19 pandemic, many business leaders have been finding the situation quite challenging about how slowly significant changes have moved, from serving a surge of customers migrating to digital modes to scaling back-end operations. Nevertheless, it is witnessed that businesses have been trying to match the pace of both the public health crisis and the change in customer behavior by building solutions outside of the core company that are fully agile with entrepreneurial talent.

As the core technology, data, AI, and IT systems keep on growing, adapting, and becoming more essential than ever before, it is fair to say that businesses who continue to invest in the most important enablers during this most challenging time will likely be the ones who come out not only ahead and more competitive, but, thriving from within.

Volume : XIII, Issue - 07, Re.1/-



FASTag is a completely electronic way of paying toll charges at National Highways without pausing. From Dec 15, 2019, the Government has made it mandatory to pay toll charges using the FASTag technology and zip through toll plazas without you having to wait for any kind of cash transaction. The small electronic tag is affixed on the windscreen of the vehicle to be scanned by a FASTag scanner available at toll plazas. The simple tag is linked to a prepaid account related to the specific vehicle. As the vehicle passes through the toll plazas, the tag is scanned and the toll amount is automatically deducted from your account.

Benefits:

- Saves fuel and time
- SMS alerts for transactions
- Online portal for users
- Ease of recharge
- No need to carry cash
- Web portal for customers

Alankit has tied up with Axis Bank & IDFC Bank for its FASTag program which is a part of National Electronic Toll Collection (NETC) initiative rolled out by NPCI. This program is being implemented by IHMCL and NPCI and is currently functional at 500+ National Highway toll plazas across India with a possibility of adding many more toll plazas in future.

For more details, mail us at **businessenquiry@alankit.com**



You can get tax benefits on premiums paid under **Section 80C** along with premium paid towards critical illness benefit under **Section 80D** of the IT Act. The lump sum amount received by nominees as the sum assured/death benefit is also exempted from taxes under **Section 10 (10D)****.

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ALANKIT INFOLINE - JULY 2020, VOL- XIII, ISSUE-07



Cost-efficient & Secure Digital Signature services



A Digital Signature Certificate (DSC) is a secure digital key that comprises information i.e. the user's name, country, pin code, email address, date of issuance certificate, and name of the Certifying Authority. It is issued by the Certifying Authorities to verify and validate the identity of the user holding this certificate. Digital Signatures make use of the public key encryptions for creating the signatures.

Types of DSC

There are three types of Digital Signature Certificates issued by the Certifying Authorities based on the needs of applicants.

Class 1 Certificates: These Certificates shall be issued for both business personnel and private individuals use

Class 2 Certificates: These Certificates are used in various form-filling, online registration, email attestation, income tax filing and etc.

Class 3 Certificates: These are high assurance certificates are used by vendors who wish to participate in the online tenders and e-auctions anywhere in India.

Benefits of Digital Signature Certificate

Digital Signature Certificates are of great assistance in authenticating the user's personal information when conducting business online.

Time and Cost-effective: The Digital Signature Certificate holder can digitally sign the documents and send them to the receiver instantly via email.

Data integrity: Digitally signed documents cannot be edited or altered after signing, which assures the data is safe and secure.

Authenticity of documents: Documents that are signed digitally give confidence to the receiver to be ensured of the signer's authenticity.



For more details about DSC, write to businessenguiry@alankit.com

Alankit Featured In The Leading Publications



LIVE WEBINAR Drganized by Alankit to **Enhance Partner's Business Ecosystem Value**

The global COVID-19 infection has suddenly accelerated the need for businesses to transform and respond to an unprecedented change in customer behavior and market risks - with extensive digitization being one of the key enablers of such change. In the wake of the rising need for digitization, Alankit organized a Live Webinar for its business partners to enhance business ecosystem value with a major focus on longer-term strategies to remain relevant and capture opportunities in the challenging times. The live session covered valuable insights on understanding critical market strategies, new growth avenues, earning potential income, and how association with Alankit could prove beneficial in gaining a competitive edge in such turbulent times.



Alankit returned to resilience amid the humanitarian crisis caused by COVID-19 by inventing new and technology-led business solutions for the ease of its customers. The Company got featured in the leading news portals like The Economic Times, The Hindu Business Line, Outlook, Live Mint, etc. for its recently launched online investment platform for clients to start investing in the U.S. Stock Markets. The articles lay major emphasis on the ideal investment platform fuelled by artificial intelligence, enabled automated research functioning, portfolio tracking, personalized stock advice, etc.

The New Normal: **Alankit Resumes Office Operations**



As life amid global pandemic COVID-19 becomes new normal, Alankit makes the transition back into the office by adopting precautionary measures for employee safety and well-being. Face masks & shields, thermal screening, social distancing marking all over the office, hand sanitization, an office layout which helps ensure appropriate gap between employees at all time, are some of the new normal rules are being followed as per the Government advisory. We encourage our teams to swap in-person meetings for video conferences or emails whenever possible to maintain social distance. During the Coronavirus health crisis, the need of the hour is to enable more engaging modes of collaborating with our business partners and clients to maintain social cohesion in this remote-work world.



Alankit Extends A Warm Welcome To A **New Team Member On-board!**



Mr. Tarique Anwar has successfully joined the Alankit family on 8th June 2020 as an **"Assistant General Manager**" in the **Smart Card Department**. We hope to develop a mutually productive and long-lasting association in the future. Alankit wishes him good luck for the new assignment. www.alankit.com

Join a dynamic team of Alankit professionals & broaden your strengths

All eligible candidates are open to apply for the below-mentioned job opportunity:

Position: Customer Relationship Executive Experience: 1 - 3 Years

Location: Kolkata / Hyderabad / Jaipur / Mumbai

Job Description

Qualification: Any Graduate / Post- Graduate

- Generate quality leads of company's products through telephonic calling to new and existing clients of our company. Make outbound customer calls to promote and sell a product or service
 - Monitor competitors' products or services and create selling strategies for own products or services. Records each call on CRM software, as per company's policies and procedures Follow up with potential customers in a timely manner, if necessary and close them.
- Studying the details of each offering and remaining abreast of updates to these offerings. Identifying, Handling and resolving customer queries and concerns while maintaining expected quality on calls, chat or email.
 - Record details of customer interactions, queries, complaints and comments/feedback Create, maintain and update databases of customers with complete information and emails



RNI No: DELBIL/2008/24661 Postal Regd. No. DL(C)-14/1290/2019-2020

ALANKIT INFOLINE - JULY 2020, VOL-XIII, ISSUE-07 Posted at SRT Nagar PO on 10th-14th of every month Date of Publication : 9th July 2020

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भारतीय पेंशन फंड नियामक विकास प्राधिकरण (पीएफआरडीए) ने पॉपुलर सरकारी स्कीम, नेशनल पेंशन सिस्टम (एनपीएस) के ग्राहकों को कोविड–19 के इलाज की जरूरत पड़ने पर अपने टियर–1 अकाउंट से आंशिक रूप से पैसे निकालने की सुविधा दी है। लेकिन ग्राहक अपने या अपने पति / पत्नी, बच्चे या फिर माता–पिता के इलाज के लिए ही पैसे निकाल सकते हैं। 9 अप्रैल 2020 को पीएफआरडीए ने एक सर्कूलर में कोरोना वायरस को एक फैलने वाली और जानलेवा महामारी घोषित करते हए इसके इलाज के लिए एनपीएस ग्राहकों को उनके खाते से आंशिक रूप से पैसे निकालने की अनुमति दी है।

एनपीएस से पैसे निकासी की पात्रताः

1. एनपीएस की सदस्यता तीन साल से अधिक पुरानी होनी चाहिए।

2. ग्राहक अपने द्वारा जमा योगदान का 25 प्रतिशत तक ही

निकाल सकते हैं।

3. ग्राहक अपने एनपीएस खाते से इसकी पूरी अवधि के दौरान केवल तीन बार पैसे निकाल सकते हैं।

९ब्दरण

मित्रता की गहराई परिचय की लम्बाई पर निर्भर करती

किसी बच्चे की शिक्षा अपने ज्ञान तक सीमित मत रखिये, क्योंकि वह किसी और समय में पैदा हआ

हर एक कठिनाई जिसमें आप मुंह मोड़ लेते हैं, एक भूत

जो अच्छाई करने में बहुत ज्यादा व्यस्त हैं, स्वयं अच्छा

जिनके पास स्वामित्व बहुत होता है, उनके पास डरने

ये प्रार्थना ना करें कि हमारे ऊपर खतरे ना आयें, बल्कि ये करें कि हम उनका सामना करने मे निडर रहें।

है।--रबिन्द्रनाथ टैगोर

–रबिन्द्रनाथ टैगोर

–रबिन्द्रनाथ टैगोर

–रबिन्द्रनाथ टैगोर

बनकर आपकी नींद में बाधा डालेगी।

होने के लिए समय नहीं निकाल पाता।

को बहुत कुछ होता है। –रबिन्द्रनाथ टैगोर

4. ग्राहक को निकासी फार्म अच्छे से भरकर मेडिकल सर्टिफिकेट के साथ देना होगा।

पैसे निकालने का तरीका

सबसे पहले https://www.cra-nsdl.com/CRA लिंक पर जाकर अपने एनपीएस खाते से लॉग इन करना होगा। इसके लिए PRAN संख्या आपकी यूजर आई डी होगी। अब transact online टेब withdrawal ऑप्शन को क्लिक करना होगा। इसके बाद "Partial Withdrawal from Tier-1 ऑप्शन को सलेक्ट करना होगा।

इसके बाद एक नया वेब पेज खुल जाएगा। यहाँ आपको फिर से अपना PRAN कन्फर्म करके submit पर क्लिक करना होगा। यहाँ आपको सिस्टम जेनरेटेड फॉर्म और जरूरी दस्तावेज सबमिट करने होंगे।

इसके बाद एक दूसरा टैब खुल जाएगा जिसमे आपको PRAN, नाम, डेट ऑफ बर्थ (DOB) और निकासी राशि का विवरण भरना होगा और आपको अपने निकासी राशि का प्रतिशत और कारण भी बताना होगा। फिर सबमिट पर क्लिक करना होगा। सबमिट करने के बाद आपको एक सिस्टम जेनरेटेड फॉर्म मिलेगा जिसे डाउनलोड करके अपने मेडिकल सर्टिफिकेट के साथ नोडल ऑफिस भेजना होगा। नोडल ऑफिस की ओर से आपकी रिक्वेस्ट प्रोसेस हो जाने के बाद आपके खाते में पैसे आ जाएंगे।

Printed and Published by ALOK KOMAR AGARWAL on benall of Alankit Assignments Limited. Printed at Rakesh Press, A-7, Naraina Industrial Area, Phase-II, New Delhi 110028 Published at Alankit House, 4E/2, Jhandewalan Extension, New Delhi - 110055	
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